

Your Electronic Medical Record

The Facts

Making your health record electronic helps us meet our mission of improving health and enriching life. It improves your confidentiality, provides easier access to our services, and most importantly improves the level of patient care and safety.

Security and Confidentiality

- **Your record is private:** The same confidentiality regulations that were adhered to with your paper record are used for your electronic medical record. Altru providers are the only providers authorized to view your record unless the patient consents through signature, to share the record with outside providers.
- **Automatic sign off:** Computer screens are set to automatically log the user out to prevent unauthorized access to confidential information.
- **Personal provider logins:** Each provider is given a unique username and password that cannot be shared with others.
- **Award-winning vendor:** Altru selected the vendor, Epic for its leadership in complying with government regulations. Epic is continuously honored with industry awards, which validates their expertise in healthcare computer systems. Most recently, Epic was rated as the #1 Overall Software Vendor based on 40 separate performance measures by KLAS' 2009 Top 20 Best in KLAS Report. Their outpatient software has been ranked first for 11 years in a row and their inpatient software has been ranked first for five years running.

Improved Safety

- **Preventative alerts:** Patients and providers are regularly alerted of necessary preventative tests, appointments, and treatments automatically.
- **Patient specific safety warnings:** Having an automated system provides safeguards for our patients in ensuring the proper treatment is provided.
- **Inpatient barcoding:** Upon admission to our hospital or rehabilitation hospital, your medical record is linked to a barcode which will be on your wristband. This barcode is scanned 100% of the time when caregivers are administering medications. Caregivers can clearly determine they have the right medication, at the right time, for the right patient. This enhances patient safety and reduces the possibility of human error.

Improved Care

- **Continuity of care:** Providers throughout Altru Health System have easy access to the patient's entire medical record, which makes diagnosis and treatment planning faster and safer which, in turn, provides better outcomes.
- **Improved communication:** Tools built into the system allow for more efficient communication between primary and specialty providers, as well as between providers and patients.
- **ePrescriptions:** Many local pharmacies are set up to receive prescriptions electronically. Meaning patients can go directly to their preferred pharmacy and pick up their prescription without waiting.

The Conveniences

- **MyHealth:** Altru patients will have secure, 24/7 access to the online tools that will help manage their personal health via a personal web portal.
 - View and print immunization record
 - View upcoming & past appointments
 - Request appointments and cancel appointments
 - Pay bills securely
 - Receive automated health maintenance reminders
 - View problem list
 - Request prescription refills
 - View a child's records and print growth charts
 - Manage the care of elderly parents
- **Patient Access:** The new system allows for multiple options in registering for appointments, provides convenient appointment reminder calls, and reduces the number of registration questions on the day of appointments.
- **New Billing:** Patients now receive one, consolidated bill for all services received at Altru Health System for the month.

Ask us for details.

